



Leading National Provider of Wireless Services

SAP ERP 6.0 Upgrade with Data Archiving and SAP PI Partner Integration Platform

Client Profile

A national provider of wireless voice, messaging, and data services capable of reaching over 268 million Americans where they live, work, and play.

Business Requirement

- The dynamic nature of telecom business requires IT to respond quickly to business needs of customer service, retention and acquisition
- Huge database in excess of 10 TB potentially causing performance issues
- SAP is backbone of operations resulting in the need to remain current on versions

Intelligroup Solution

- Implementation of SAP PI to replace Gentran and take advantage of SOA platform, hardware migration from HP to IBM, upgrade systems and remediating code for parallel projects

Business Benefits

- Enhanced web front end through integrated ITS for IS Retail for better customer interface in ECC 6.0
- Better partner integration and SOA enablement through PI 7.0
- Reduced **IT operating costs by 20%**--less support
- Improved performance of SAP through Archiving

