

Client Profile

World's leading semiconductor equipment manufacturer. The company offers a broad spectrum of products and services that are used by every major semiconductor manufacturer in the world.

Leading Semiconductor Equipment Manufacturer

ERP Outsourcing: Reduce Costs & Drive Transformational Benefits

Business Requirement

- ➔ Need to gain control of costs related to IT Complexity
- ➔ Need for IT to intimately understand the company's Business Process
- ➔ Need to enable variability in IT cost structure
- ➔ Enable rapid induction of acquired businesses
- ➔ Simultaneously address major projects and support business
- ➔ Address scalability and flexibility as business grows
- ➔ Ensure continuous improvement

Intelligroup Solution

- ➔ IT Organization scalable to meet needs of expanding global business foot print
- ➔ Time zone coverage for business operations
- ➔ Better value for money spent & cost flexibility
- ➔ Specialized skill sets as needed
- ➔ Right level of support cost effectively
- ➔ Deliver solutions & services that return cost savings to business

Business Benefits

- ➔ Contributed to reducing IT spend from 2.5% to 1.9% of revenue
- ➔ Reduced IT Spend / Employee
- ➔ Enabled further reduction of IT OpEx during recession
- ➔ Gained access to broad talent pool when specific skills are demanded
- ➔ Continuous improvement of support operations and customer satisfaction
- ➔ Increased management focus on business issues