

Client Profile

A manufacturer of satellite & broadcast network equipment such as search, detection, navigation, guidance, aeronautical, and nautical system and instrument manufacturing.

Major Manufacturer of Satellite & Broadcast Network Real-time Dashboard for Order-to-Cash (O2C) Visibility

Business Requirement

- Document “as-is” business processes and information flow in a central repository across all systems and applications
- Model “new” business processes and control versions for the documentations for each modifications/change
- Establish a process governance
- Achieve process transparency & compliance for audits
- Measure and monitor process performance for improvements

Intelligroup Solution

- Recommended ARIS for BPM
- Built an enterprise SOA enabled dashboard which provides users a self-service portal to fix issues on a real-time basis impacting key business KPIs
- The dashboard uses Adobe Flex UI and is built using latest NetWeaver composition environment and deployed on portal with web services published through process integration

Business Benefits

- Complete documentation of “as-is” business processes
- Optimize and standardize business processes to be prepared for the growth – alignment with SAP Business Process Repository & enterprise SOA vision
- Ensure process governance and visibility to internal and external constituents (process owners, auditors)
- Reduce process cost and improve process performance